

Get an overview of the online moving process with pro tips from experienced customers and counselors.

Need more? Visit or call your [local transportation office](#).


TUTORIAL

Cancel a Shipment

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**Defense Personal Property System**

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Welcome to DPS

[Start a New Move](#) [Shipment Management](#) [Customer Satisfaction Survey](#) [Claim History](#)

Current Move

04 Dec 2017: WASHINGTON to BROOKLYN
Order Number 12345433333
Order Type Permanent Change of Station

Shipment Status 1-HHG:
GBL No:

Desired Pickup Date 22 Dec 2017	Origin 123 MAIN STREET ALEXANDRIA, VA 22311 UNITED STATES	Destination 3073 US-1 33 AUGUSTA, GA 30906 UNITED STATES
Actual Pickup Date	Move Type 1-HHG: Household Goods	Estimated Shipment Weight 6000 lbs
Assigned Counselor	Total Pro-Gear Weight 2000 lbs - Service Member 0 lbs - Spouse	
Moving Company		

Shipment Status 2-PPM:
GBL No:

[Edit My Shipment Info](#)
[Print DD1299 Shipment Application](#)
[File a Claim](#)
[Complete Survey](#)

INSTRUCTIONS


Sign in to [DPS](#). Select "Edit My Shipment Info" to locate the shipment you want to cancel. Shipments are listed by Orders number.

You must also contact your [local Transportation office](#), and request a cancellation in writing, since you may have already been assigned a Moving Company.



Pro-Tip: Since you can have more than one shipment per Order, it's important to carefully select only the shipment you want to cancel.

Need help getting to this page? Check out the [Returning User Login](#) tutorial.



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Counseling Menu

Customer Profile

My Orders

Order (12345433333)

Shipment

Entitlements

Customer Profile

My Orders

Order (12345433333)

Shipment

Entitlements

Customer Profile

My Orders

Order (12345433333)

Shipment

Entitlements

Current Shipment

Customer:

Shipment 2 - Personally Procured Move (PPM)

Pickup Information

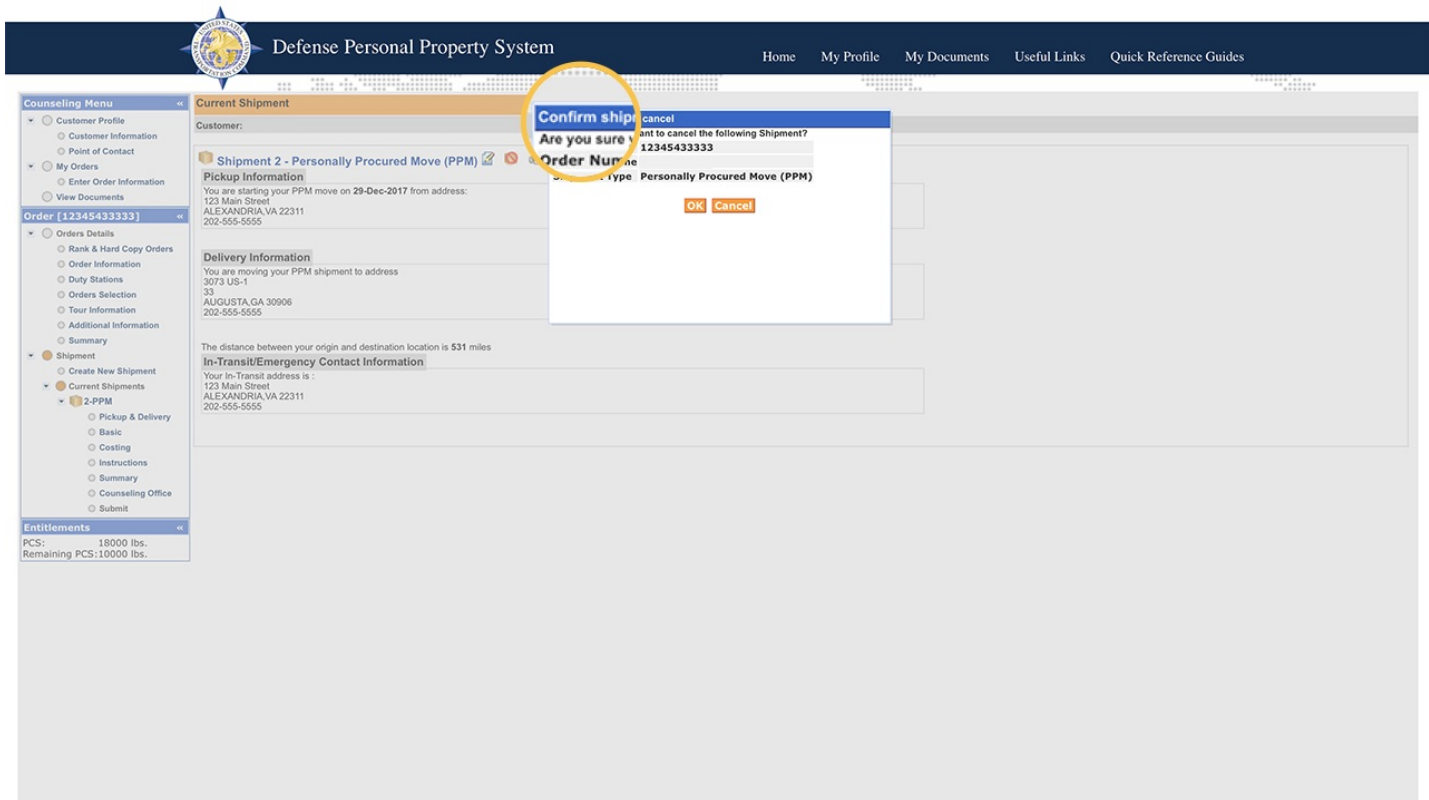
Delivery Information

In-Transit/Emergency Contact Information

PCS: 18000 lbs.
Remaining PCS:10000 lbs.

INSTRUCTIONS

Click on the Shipment item from the menu on the left, and click the Cancel icon.



Defense Personal Property System

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Counseling Menu

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Current Shipment

Customer:

Shipment 2 - Personally Procured Move (PPM)

Pickup Information

You are starting your PPM move on 29-Dec-2017 from address:
123 Main Street
ALEXANDRIA, VA 22311
202-555-5555

Delivery Information

You are moving your PPM shipment to address:
3073 US-1
33
AUGUSTA, GA 30906
202-555-5555

The distance between your origin and destination location is 531 miles

In-Transit/Emergency Contact Information

Your In-Transit address is :
123 Main Street
ALEXANDRIA, VA 22311
202-555-5555

Entitlements

PCS: 18000 lbs.
Remaining PCS: 10000 lbs.

INSTRUCTIONS

Confirm this is the shipment you want to cancel, and click "OK".

You must also contact your [local Transportation office](#), and request a cancellation in writing, since you may have already been assigned a Moving Company.



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USTRANSCOM

United States Transportation Command

Technical Help Desk

For help using Move.mil or Electronic Transportation Acquisition.

Phone

Toll-Free: (800) 462-2176

Commercial: (618) 589-9445

Email

usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil

Submit a ticket online

<https://src.servicenowservices.com/src/>